



JONATHAN HARRIS

SR. ENGINEERING MANAGER

CONTACT

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SKILLS

- Effective Communication
- Collaboration
- Technical Documentation
- Leadership and Teaching
- Automation Design
- Solution Design
- Pipeline Design

TOOLS

- Terraform
- Terragrunt
- GitHub Actions
- Buildkite
- AWS/Azure/GCP

REFERENCES

Available upon request



PROFILE

Experienced Engineer and Technologist specializing in DevOps, automation, and scalable infrastructure. Skilled in optimizing cloud environments from idea to implementation, building with reuse, and mentoring.

I am seeking to leverage my technical and interpersonal skills to build consistent platforms, cohesive teams, and simplified solutions



WORK EXPERIENCE

Global Payments 1/2025 - PRESENT
Sr Manager - Engineering (DevOps)

- Architect new DevOps Infrastructure and Build Pipelines
- Integrated legacy Terragrunt config into reusable pipelines
- Set standards for Terraform automation through re-useable pipelines
- Empowered team-members through intentional teaching
- Cross-functional collaboration with SRE and product teams

Global Payments (Heartland Payments) 1/2021 - 12/2024
Sr Engineer - AWS Domain Lead

- Legacy App Migration to IaC architecture
- Build/Release and Infrastructure pipeline design - GitHub Actions
- Greenfield DevOps-first project design
- Streamlined infrastructure deployment through GitHub Actions Pipelines

Sonic - America's Drive-In HQ 3/2019 - 1/2021
DevOps Engineer

- Restaurant Server configuration management
- Cloud infrastructure development and management
- Continuous application deployment to restaurant servers
- Technology outage support



EDUCATION, AWARDS, CERTIFICATIONS

BBA in Management Information Systems 2008 - 2012
School of Business | Texas A&M University

Oklahoma NextGen Under 30 Award 2018

Terraform Associate Certified